

INSTITUTIONAL EFFECTIVENESS UPDATE BOARD OF TRUSTEES

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OVERVIEW

- IE is a Meta-Discipline
- IE Team Mission and Vision
- Peer Comparisons
- Selected Accomplishments
- Selected Goals
- Questions

IE IS A META-DISCIPLINE

- Formed by combining traditional disciplines (e.g., Planning, Assessment, IR, BI)
- Emerged from regional accreditation
- Focus on quality and improvement
- Effectiveness relative to goals and mission

IE TEAM

Mission

- Promote a culture of continuous improvement and enhance decision support.

Vision

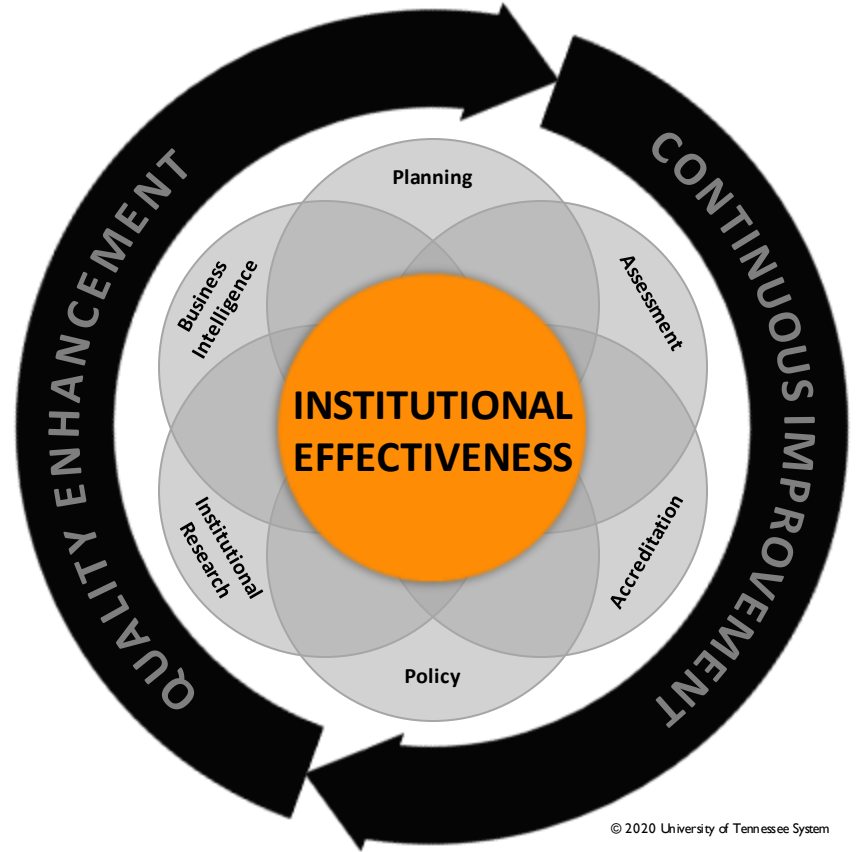
- Be a thought leader among system IE units.

<http://ie.tennessee.edu>

SACSCOC ON IE

- Ongoing, comprehensive, and integrated research-based planning and evaluation processes that
 - (a) focus on quality and effectiveness and
 - (b) incorporate systematic review of goals and outcomes consistent with mission

UT MODEL OF IE



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PEER SYSTEMS

- 2/9 have an IE unit
- 3/9 refer to the unit as IR
- 6/9 units in Academic Affairs
- 3/9 units in Finance


SELECTED ACCOMPLISHMENTS

- Successfully combined disparate cultures
- Appointed a Chief Academic Data Officer
- Each campus designated a single point-of-contact for data requests from UTSA
- Infographics, reports, and dashboards
- IE Reporting Calendar

INFOGRAPHICS



Student Success Indicators
Board of Trustees — October 22-23, 2020



DIVERSITY ACROSS THE UT SYSTEM

Board of Trustees — October 22-23, 2020

STUDENT SNAPSHOT

Percentage of Minority Students by Campus

Campus	Percentage	Total Students
UT Knoxville	18.07%	30,550
UT Chattanooga	21.32%	11,605
UT Martin	20.36%	7,117
UT Health Science Center	27.51%	3,158
Total	19.67%	52,550

State of TN Public School Demographics 2020-2021 (upcoming January & Senior)

Demographic	Percentage	Count
Seniors	38.30%	75,306
Juniors	26.70%	53,400

EMPLOYEE SNAPSHOT

Regular Employees Breakdown

Full Time	12,143
Part Time	525
Total Employees	12,738
Staff	5,415
Faculty	4,320

Top Five Reasons for Departure

1. Retirement	254
2. Personal Reasons	122
3. Employment in industry/other	103
4. Employment at another college/university	97
5. Working out of state	64

UT SYSTEM PERFORMANCE COMPARED TO PEERS

Board of Trustees — February 19, 2020

Undergraduate Enrollment - 2018

Campus	Enrollment
UT Knoxville	22,815
UT Chattanooga	11,605
UT Martin	7,117
UT Health Science Center	3,158
Total	52,550

2018 Freshman Retention

Category	Value
SEC/LGI	82.9%
Peer	86.4%
Apprentical	84.0%
UTK	86.8%

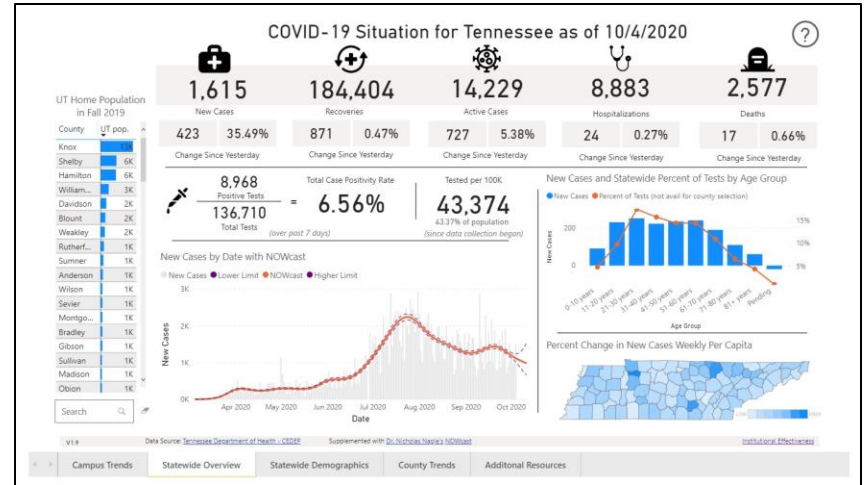
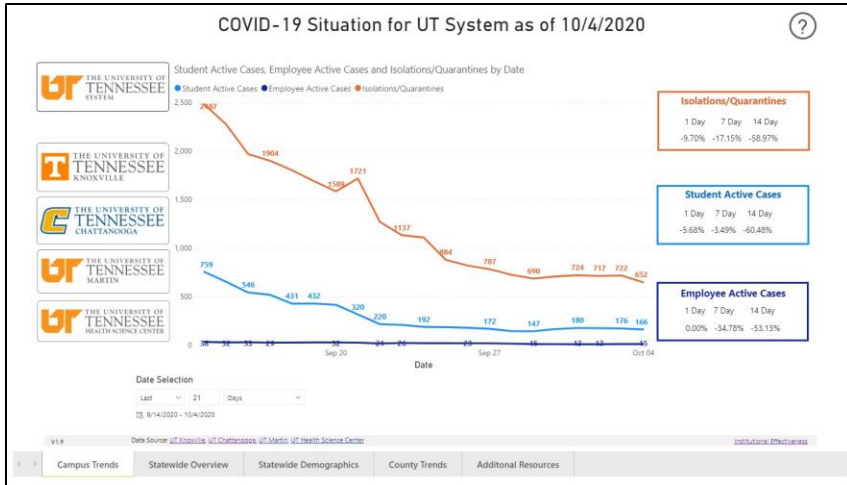
Freshman Enrollment - 2018

Campus	Enrollment
UTM	1,782
UTC	1,280
UTK	3,091
UTM	1,770
UTC	1,143
UTK	2,210
UTC	1,143

2018 Freshman Retention (Comparison)

Category	Value
SEC/LGI	71.8%
Peer	69.5%
Apprentical	70.0%
UTM	73.7%

DASHBOARDS



NEAR HORIZON

- BI decision support survey
- Annual IE Report
- Periodic IE report cards
- Mindshare Project

SELECTED GOALS

- UT System Strategic Plan revisions
- UTSA unit goals and improvement plans
- Improve decision support for UTSA leaders
- Strengthen relationships with campus IE counterparts

QUESTIONS?

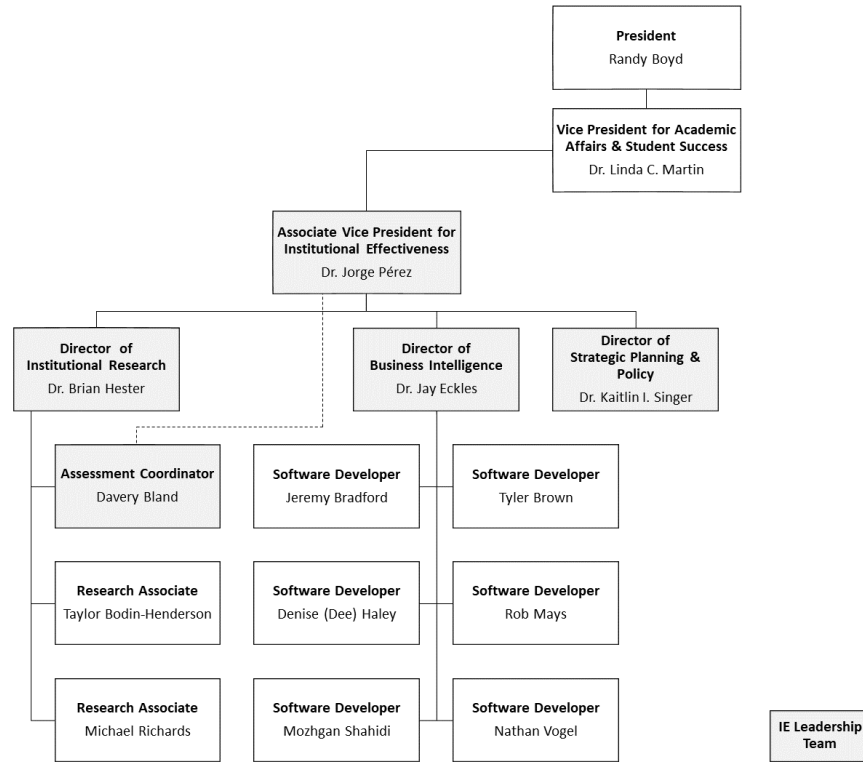


NOTE: Slides beyond this point will be used only if needed to clarify a question posed.

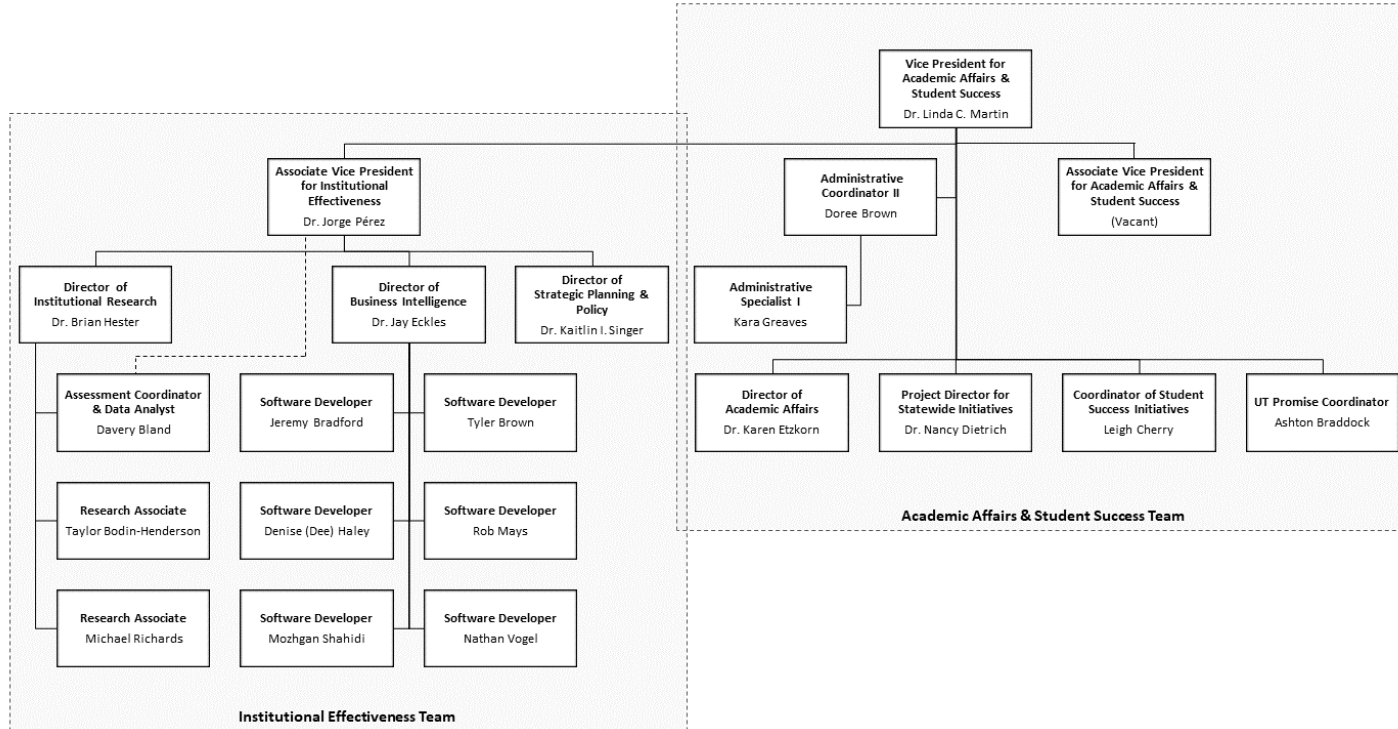
UT System Peer Comparison – Institutional Effectiveness Units

System	Office or Unit Name	Leader Title	Leader Reports To
University of Tennessee	Institutional Effectiveness	Associate Vice President for Institutional Effectiveness	Vice President for Academic Affairs & Student Success
University of Nebraska	Enterprise Data Solutions ¹	Associate Vice President and Chief Data Officer	Executive Vice President and Provost
University of Colorado	Institutional Research	Director of Institutional Research and Data Analysis	Vice President and CFO
University of Missouri	Institutional Research	Director of Institutional Research	Vice President for Finance and CFO
University of Massachusetts	Institutional Research	Chief Data Strategist and Director of Institutional Research	Senior Vice President Academic Affairs, Student Affairs & International Relations
Louisiana State University ²	Institutional Effectiveness ³	Associate Vice Provost for Institutional Effectiveness	Senior Vice Provost
Rutgers University	Institutional Research & Academic Planning ⁴	Vice President for Institutional Research, Planning, and Decision Support	Senior Vice President for Academic Affairs
University of Illinois at Urbana-Champaign	Institutional Research and Analytical Studies	Director of Planning and Analysis	Assistant Vice President for Planning & Budgeting
University of Alabama ⁵	Institutional Effectiveness; Institutional Research	Director of Institutional Effectiveness; Executive Director of Institutional Research	Executive Vice President and Provost (administrative levels between are not discernable via websites)
Texas Tech University ⁶	Institutional Effectiveness ⁷	Vice Provost for Institutional Effectiveness	Provost and Senior Vice President

INSTITUTIONAL EFFECTIVENESS TEAM



OFFICE OF ACADEMIC AFFAIRS & STUDENT SUCCESS



FORMATION OF IE TEAM

FA19

- Merger of BI and IR

(BI + IR ≠ IE)

SP20

- Planning Retreat – SOAR Analysis and Peer Comparisons

FA20

- Director of Strategic Planning & Policy (Aug 1)
- Assessment Coordinator (Sept 1)







OTHER PERSPECTIVES ON IE

- HLC: The institution engages in **systematic and integrated planning and improvement**.
- NEASC: ...culture demonstrates a **commitment to continuous improvement** through research, collaborative learning, innovation, and reflection.

IE PROCESS MODEL



IE REPORTING CALENDAR

 THE UNIVERSITY OF TENNESSEE SYSTEM		Institutional Effectiveness Annual Reporting		
Internal UT 	January UT System HR Annual Employee Turnover Report Campus Submissions: Fall End of Term Student Data UT Presence by Legislative District	May Annual Data Dictionaries and Staging Table Script and ITS/OIT IPEDS Licensing Reports	Public 	
	February Campus Submissions: Spring Census Student Data Annual Diversity Metrics of Student, Faculty, and Staff	June Campus Submissions: Spring End of Term Student Data		August UT System HR Annual Title VI (Diversity) Report
	March Annual Request for Changes to Campus Data Collection	September Campus Submissions: Fall Census and Summer End of Term Student Data and Annual Degrees Awarded		November Fall BOT Meeting: UT Enrollment & Student Success Metrics and At A Glance Infographic
THEC 	March Fall End of Term Student Enrollment and Course Data	September Annual Student Degrees Awarded	October Summer End of Term Student Enrollment and Course Data	
BOT 	February Winter BOT Meeting: UT Institutions' Peers Comparison Metrics and At A Glance Infographic	June Summer BOT Meeting: UT Faculty & Staff Academic Year Trend Metrics and At A Glance Infographic		
IPEDS 	January UT Transparency Impact by County	November UT Transparency Salary Dashboard	December UT Transparency Student Dashboard Peer Data (Timing dependent on IPEDS release date)	
	April Annual Survey of UT System Office and IPS Human Resources			